

## **Liskeard & District Museum: Access Statement**

We aim to improve the accessibility of the museum to all potential audiences.

### **Physical Access**

Visitors can reach all galleries by lift or stairs and there are chairs in all galleries. Most display cases are at a height suitable for children and wheelchair users or have glass shelving providing line of sight. Any new cabinets are commissioned with these users in mind.

We have started to introduce sound and recorded descriptions to support the blind and visually impaired and are conscious that this group is in need of help and encouragement to access the museum.

We are developing detailed written and picture guides as an aid for autistic visitors.

### **Interpretation**

Written and graphic interpretation is provided in a variety of forms so that there is plenty of material for our deaf visitors to browse. We produce large font labels and interpretation sheets for visually impaired visitors. However, we do not yet have much in place for blind visitors. We are starting to include tactile displays and are looking at ways of increasing audio interpretation without impinging on those who find it intrusive.

### **Social**

The museum is free and we run free events aimed at local families. Ours is an area of sporadic deprivation and the museum is making a deliberate effort to welcome those who think they do not belong here.

### **Our Location**

We are hampered by our location which is a steep street with little legal parking. However, we are in the middle of the town centre with nearby car parks and bus routes. The main line train station is within walking distance.

### **Online Access**

We have two hosted websites which are updated with current information via direct control over content and respond to email enquiries regarding local family and social history. We plan to provide a virtual tour of the museum as an aid and introduction for autistic visitors.